



The MUI Department was established in January of 2002 in compliance with the requirements of House Bill 94. When the MUI Rule was revised in 2002 several areas were identified as critical factors to ensuring the health and safety of all individuals served by CSBMR/DD. The MUI Department is responsible for reporting and investigating all Major Unusual Incidents in accordance with all rules and regulations established by the Ohio Department of MRDD. It is our hope that, in so doing, we will have a positive impact on the lives of the individuals we encounter along the way.

MUI Hotline: 330-634-8MUI (8684)

Emergency: 330-922-2913

Email: muiunit@csbmrdd.com

January 2008

ADMINISTRATIVE OFFICES

89 EAST HOWE ROAD
TALLMADGE, OHIO 44278
PHONE: 330.634.8000

AKRON CENTER

636 WEST EXCHANGE STREET
AKRON, OHIO 44302
PHONE: 330.634.8100

BATH CENTER

340 NORTH
CLEVELAND-MASSILLON ROAD
AKRON, OHIO 44333
PHONE: 330.634.8200

CALICO

89 EAST HOWE ROAD
TALLMADGE, OHIO 44278
PHONE: 330.634.8596

COVENTRY CENTER

3235 MANCHESTER ROAD
AKRON, OH 44319
WORK CENTER: 330.245.1427
GIFT GALLERY: 330.245.1480

POTOMAC CENTER

66 OSCEOLA AVENUE
TALLMADGE, OHIO 44278
PHONE: 330.634.8868

ELLET CENTER

2420 Wedgewood Drive
Wedgewood Plaza, Suite 20,
Akron, OH 44312
Work Center: 330.634.8351
GIFT GALLERY: 330.634.8352

SOUTHERN CENTER

1651 MASSILLON ROAD
AKRON, OHIO 44312
PHONE: 330.634.8300

**SSA COMMUNITY OFFICES
ARDMORE**

981 E MARKET STREET
AKRON, OH 44305
PHONE: 330.376.3301

**SSA COMMUNITY OFFICES
COVENTRY**

3235 MANCHESTER ROAD
AKRON, OH 44319
PHONE: 330.245.1427

**SSA COMMUNITY OFFICES
TWINSBURG**

10735 RAVENNA ROAD
TWINSBURG, OH 44087
PHONE: 330.425.3159

**SSA COMMUNITY OFFICE
WEST MARKET SREET**

3105-B W MARKET STREET
AKRON, OH 44333
PHONE: 330.865.8489

**SUMMIT HOUSING
DEVELOPMENT CORPORATION**

636 WEST EXCHANGE STREET
AKRON, OH 44302
PHONE: 330.634.8155

TALLMADGE CENTER

630 NORTH AVENUE
TALLMADGE, OHIO 44278
PHONE: 330.634.8402

TRANSPORTATION

89 1/2 EAST HOWE ROAD
TALLMADGE, OHIO 44278
PHONE: 330.634.8789

TWINSBURG CENTER

10735 RAVENNA ROAD
TWINSBURG, OH 44087
Work Center: 330.425.3159
GIFT GALLERY: 330.425.3161

WEAVER INDUSTRIES, INC.

CANAL PLACE
530 SOUTH MAIN STREET
SUITE 1714
AKRON, OHIO 44311
PHONE: 330.379.3696

WEAVER LEARNING CENTER

89 EAST HOWE ROAD
TALLMADGE, OHIO 44278
PHONE: 330.634.8502



MISSION STATEMENT



The mission of the County of Summit Board of Mental Retardation and Developmental Disabilities is to be a primary community force that enables eligible individuals to work, live, learn, play, and participate as equal citizens in their communities.

Website: summitmrdd.org

Phone: 330.634.8000



www.SummitMRDD.org

MAJOR UNUSUAL INCIDENTS

What is a MUI:

A Major Unusual Incident (MUI) is an allegation or actual occurrence of an incident that could place the individual's health or safety at risk.

The MUI Process:

Concerns regarding individuals with developmental disabilities can be submitted by family, friends, staff, medical providers and the general community.

Immediate Action:

- Take all steps needed to assure the individual's safety.

The investigation:

- Visit the home and day program.
- Interview all related parties including the individual, family members, staff, etc.

Initial finding:

- Send finding to individual's team.
- Team members will meet to review the MUI and develop a prevention plan to avoid future incidents.

Final report :

- A summary is sent to the SSA, Legal Guardian and providers.

ODMR/DD Review:

- All reports are reviewed by an MUI Manager at ODMR/DD. When approved by the Manager the MUI is closed.

When your family member is receiving services from the MUI Department you are welcome to contact the Investigator assigned at anytime with questions and concerns.

If for any reason your family member needs to go to temporary respite, you will be provided with as much information as possible. MUI staff will complete a fair and thorough investigation within a timely manner. Our staff appreciate and respect the care and support you provide to your family. Every effort will be made to meet their needs while assuring their health and safety.



MUI DEPARTMENT CONTACT NUMBERS

Hotline: 330-634-8MUI (8684)

Director of MUI Department: Karen Salerno
330-634-8822

Investigators: Susan Baker 330-634-8011
Christine Ferguson 330-634-8925
Kim Sumwalt 330-634-8088
Debbie Smith 330-634-8955
Christine Cook 330-634-8091
Tami Mastrojohn 330-634-8807

Fax: 330-634-8553

After hours emergency: 330-922-2913

muiunit@csbmrdd.com

If you have any questions or concerns, please contact us at 330-634-8684

